

# Network and Radio Infrastructure Support (NRIS - #12760420A0001) Blanket Purchase Agreement (BPA)

The NRIS BPA offers USDA customers with access to a highly capable mid-size company with decades of proven (e.g., DOI, NASA) experience meeting the needs of federal customers. Abacus is available, capable, and able to respond to your IT network and infrastructure requirements.

#### Enterprise Network Planning

- Enterprise Network Design
- Enterprise Networks Operations
- Network Operations
- Access Control Support
- Security Incident Response
- Network Performance Management
- Network Security Management

#### **Service Delivery**

- Network Change and Configuration Management
- Network Fault Management
- Voice & Video System Management
- Voice & Video Planning
- Voice and Video Operations
- Radio Systems Engineering
- Electronic Site Support

- Interoperable Radio Communication
- Routine Radio Operations
- Emergency Services Equipment Support
- Antenna and Equipment Installation and Maintenance
- General Communications Support
- Hardware and Software Deployment

The Abacus Technology Difference – As an ISO 9001, 20000 & 27001 and CMMI Level 3 Development and Services certified company, we offer a full range of integrated IT support and professional services in network and radio infrastructure, software, systems, management, communications, and engineering. Our broad range of capabilities and depth of resources bring USDA and its agencies, bureaus, and offices, the following:

#### CUSTOMER FOCUS

- · Engaging in partnerships that focus on delivering real and measurable value to each customer.
- Responsive and agile in helping to meet customers' mission objectives.
- We actively listen to and work cooperatively with customers to enable impactful mission-focused outcomes.

#### PROGRAM STEWARDSHIP

- A contractor experienced in managing contracts of similar size, scope and complexity to NRIS.
- The expertise to manage a broad range of network and radio infrastructure support services across USDA.
- The agility, expertise, and knowledge in the enterprise to quickly adjust to shifting USDA priorities.

## RIGHT SET OF CORE CAPABILITIES

- A team with deep experience, capability, and innovation to respond to the broad scope of work envisioned under NRIS.
- Innovative capabilities in network design and operations, radio communications and related security services.
- Proven best practices, technologies, and processes to help USDA drive efficiency, effectiveness in delivering the mission.

### TASK ORDER APPROACH

- Extensive experience managing details to pro-actively counter the risk of IT failures that could jeopardize mission success.
- · Proven processes and approaches to meet client expectations and achieve small business goals.
- Utilization of web based tools for seamless task order management throughout the TO's life cycle.

# CONTRACT MANAGEMENT & CONTROL

- Mature processes and management tools for increased technical and cost efficiency, accuracy of project tracking, and cost reporting.
- Web based project management tools to provide USDA's project leads and stakeholders 24x7 access to up-to-date project information.
- Quality Assurance of customer satisfaction of service delivery.